



Awareness Training

Information Security is Systemic

We've known for years that people present the greatest risk. Infotex has been preaching the need for awareness training since 2000, because technology permeates the organization. Information security is organic... a process that relies heavily on a team approach involving the managers and users of your information system. By focusing on the awareness of your team members, your system security increases.

The Weakest Link

Even with the highest quality firewalls, the best policies and procedures, and the most detailed documentation, a user can still put sensitive



information in an e-mail or use "payroll" as the password for the payroll module. By presenting your policy in a manner that increases security awareness and motivates an atmosphere of

cooperation towards your Acceptable Use Policy, you will reduce risk. Half the battle is helping your users recognize the important role they play in the security process.

User Level Security Awareness Training:

We will prepare a presentation centered around your Acceptable Use Policy. We make learning the threats and vulnerabilities to information fun!

Customer Training Strategy:

We will help you create and implement a strategy for training your customers that complies with the FFIEC's latest guidance on the subject (currently the 2011 Supplement to the 2005 Authentication guidance.) Our "customer education kit" includes risk assessments, commercial training checklists, audit checklists, and training materials.

Additional Training Processes

infotex offers other training presentations and process design for the various levels in your organization, **customized** to your exact needs.

Board-level GLBA Training:

We help the Board of Directors understand their responsibilities for IT Governance and Information Security.

General Management Awareness Training:

We provide general training to management team members summarizing what they need to know in order to help you comply with information security regulations.

Targeted Management-level Training:

infotex customizes training to the client's specific needs. Examples: Vendor Due Diligence, Technology Risk Management, Disaster Recovery Testing, Incident Response and/or CIRT Training, Data Classification, and various policy development classes.

Technical-level Training:

This is customized to the client's specific needs. We teach our technical clients various security functions including password file analysis, in-house vulnerability assessments, laptop encryption, etc.



Training is geared to your team's technical experience!

Technology Compliance Training Program Development:

We also help clients develop overall training programs at all levels of the organization. These programs not only include annual compliance training at the board, steering committee, management team, and user levels, but they also include programs for ongoing awareness training and awareness activation, including monthly reminders, activation games and exercises, and comprehension testing.

Awareness is 9/10ths of the Battle!